VEIP Self-Service Kiosk Update

The Maryland Department of Transportation Motor Vehicle Administration (MDOT MVA) and the Maryland Department of the Environment (MDE) launched the Vehicle Emissions Inspection Program (VEIP) self-service testing kiosks in the summer of 2015 and now offer the self-service option to eligible vehicles at ten locations throughout the VEIP counties.

The ten kiosks have performed more than 175,000 VEIP tests since their launch, and have had a steady customer satisfaction rating of 85 to 90%. Kiosk usage has been steadily increasing since 2015 due in part to the addition of kiosk locations, and software upgrades that have improved the test process and now permit self-testing for vehicles with expired VEIP due dates along with payment of late fees. Also, to enhance convenience, a recent upgrade at VEIP kiosks and stations now allows motorists to conduct an official VEIP test up to six months before the vehicle’s VEIP due date.

All of the self-testing locations are operational 24 hours per day, 7 days per week for a reduced VEIP fee of $10 payable by credit card only - Visa, MasterCard, American Express or Discover. The kiosks are located at the

Bel Air, Beltsville, Frederick, Gaithersburg and Waldorf MVA branch offices and the Glen Burnie, Annapolis, Columbia, Edgewood Street (Baltimore) and Owings Mills VEIP stations. For kiosk location addresses, and to view a self-service kiosk demonstration, go to the MDOT MVA VEIP home page at: http://www.mva.maryland.gov/vehicles/veip/

Kiosk Tests as % of Total (Kiosk Eligible) VEIP Tests

Vehicles that qualify for self-testing include:

- Model year 2005 and newer light-duty vehicles (8,500 lbs. GVWR and under)
- Model year 2008 and newer heavy-duty vehicles (8,501 lbs. GVWR up to 14,000 lbs. GVWR)
Kiosk Usage by Day & Time

Based on data from Jan - Mar 2019

Kiosk Usage Summary

Tests Conducted:

- During VEIP Station Business Hours.................................66%
- Before or After (Off) VEIP Station Operating Hours.......34%
  - Weekend Off Hours...................................................23%
  - Weekday Off Hours..................................................11%

For further information about VEIP, contact us via email at mde.veip@maryland.gov or call (410) 537-3270.