

NEWSLETTER – SUMMER June 24, 2019

OUR MISSION

"To provide water service that is dependable, economical, and meets or exceeds health standards for all cooperative members."

TOPICS INSIDE

I. President's Corner II. Water System Operation, Maintenance & Improvements III. Financials & Water Rates IV. Annual Water Quality & CCR Report

BWC OFFICE

LOCATION: 5901 Hillside Rd MAIL: P.O. Box 164 HOURS: M-T 8:00 am – 4:00 pm F 8:00 am --2:00 pm

PHONE/FAX

(410) 586-8710 (ph) (410) 586-1963 (fax) WEB PAGE: www.beacheswater.com EMAIL: beacheswater5901@gmail.com EMERGENCY: (410) 846-1040 DROP BOX: Outside Gate

Board of Directors

Gary Clarke - President Fritz Riedel-Vice President Tom Forgette - Sec-Treasurer Dan Crain - Director John Collins - Director Frank DiGeorge - Director

Contract Management

Dennis DiBello - Manager / Superintendent Cheryl Houchen – Office Manager Debbie Simmons - Receptionist James Foote – Operations/Maint. Tech. Dana Butts - Operations/Maint. Tech

Attend a monthly Board of Director's meeting at the office (5901 Hillside Road) generally on the second Thursday of the month

Call ahead. (410) 586-8710.

I. <u>President's Corner</u>

The Beaches Water Cooperative has had some difficulties this year, characterized by a few failures of our infrastructure, a reminder of the age of much of our system. In the last few months we had a 20,000-gallon pneumatic tank at the (main) Slater Plant fail, which Page 1 of 8

Announcing the Beaches Water Cooperative's Annual Meeting

Date: September 8, 2019 Time: 3:00 pm Location: Long Beach Civic Center (5845 Calvert Blvd)

required it being taken out of service. No small thing, in that the Slater Plant is the main driver of the system for much of the beach, with its 100,000gallon storage tank. Dennis DiBello was able to reconfigure the piping and controls to keep the plant operating temporarily. The tank and supporting equipment are essential to the system operation, particularly as summer approaches and demand for water increases. The costs for replacing the tank and reconfiguring to accommodate necessary piping, pouring concrete cradles for the new tank, plus changes and control work once it is reset, will exceed \$75,000, since that is essentially the cost of only the tank and transport. Dennis and his crew do everything they can to improve and ensure the future longevity of each repair, but many needed repairs, such as galvanized pipe which leaks after it has been in the ground for 80 years in some cases, cannot be predicted. When the system was privately owned, it had no upgrades to speak of, and repairs only as needed, since the system was under the Public Service Commission, and the owner was unable to raise rates until the repairs were completed. That required huge outlays of money to bring the system up to par, so the owner expressed an interest in selling. We found over the years, that banks do not want a water system, so a group of community members became the founders of BWC. They worked tirelessly to structure buying the system, incorporating it, then worked for months to find funding. They were finally able to obtain a "Farmers Home Loan" to get started. From that difficult start, we have been able to make vast improvements over the years, and that continues.

Our structure for the last 22 years has been that we have a Licensed Water System Operator, and System Manager, both incorporated in Dennis DiBello. *Dennis was the guiding force behind our organization which resulted in an award for our cooperative from USDA as a model for cooperatives.* Dennis seems to grow older every year and will eventually be ready to retire, though fortunately not in the immediate future. I do not think it is hyperbole to say that the system in its current form would not exist without Dennis, but that presents challenges. It is difficult to find people with the skill set to take over. We have predicated our budget this year on working to hire and train a Water System Operator who can gradually take over the operation of the system to carry it into the future. We have funded and completed a GIS (Geographic Information System) study to allow mapping the entire system, the pumping stations, the piping, the valves, the connections, pressure control valves, fire hydrants, vaults, and meters, with locations as exact as we can make them, again, an excellent move initiated by Dennis.

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Service Advisory -- We will be flushing community fire hydrants the week of September 16-20, 2019 starting at 9:00 a.m. This may cause the water to be discolored due to disturbing the sediment and deposits in the pipes. This sediment is naturally occurring minerals in the water. Discolored water poses no health hazard. It is free from harmful bacteria and safe for all household uses, such as showering, cooking, flushing of toilets, etc. You can drink the discolored water, but it may taste different. However, you should NOT wash clothes in your washing machine if the water is discolored as clothing may stain. Flush your water lines though an outside hose bib to clear up the discoloration.

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Do we add fluoride to the drinking water? - No we do not. Although in some areas of the

country water systems add fluoride to the water, Beaches Water Co-op is only licensed by the State of Maryland to treat the drinking water for bacteriological concerns. Trace amounts of fluoride naturally occur in the aquifers, but those amounts are not significant to aid in children's dental growth and development. Many doctors/dentist prescribe fluoride supplements or children's vitamins with fluoride.

<u>Chlorine smell?</u> - Water is disinfected to ensure it is safe to drink. Chlorine treatment is the most common and effective disinfectant. At times the treated water may have a chlorine smell. This is the free chlorine residual that we must maintain to ensure the water at your tap is safe to drink. Letting the water stand for a few minutes dissipates the smell.

I. <u>President's Corner (cont)</u>

The GIS information is being incorporated in a binder, and the GPS locations of the equipment are recorded as well, along with background information that will allow repairs to be pinpointed and accomplished without unnecessary delays. The knowledge that we now possess must be recorded carefully to facilitate an eventual smooth transition to the next phase of the operation of our Cooperative. When a trainee is selected and hired, we will need to pay them and Dennis at the same time, until such time as the new Operator is able to work on their own.

We feel it is unnecessary to raise rates at this time, but when we hire a trainee, we may have to do so. **"Please pay your bill on time".** I would guess that we spend nearly as much collecting from the 20% of our members who do not pay on time as the original billing costs. It is a needless expense and more expensive for the members involved.

Please plan to attend our annual meeting on the second Sunday of September at 3:00 pm. Those attending or sending in a proxy vote will be eligible for a \$100 credit toward their water bill.

Please note again that it is illegal for anyone not an employee of the cooperative, to open a meter pit or shut off water to a home. Some damage has been done in the past, sometimes by plumbers who should know better. If you need a shutoff, <u>call the office at 410-586-8710</u>. Thank you!

Gary Clarke President, Beaches Water Cooperative



Superintendent Notes

GIS Mapping - With the personnel retirements this last fiscal year, the GIS mapping is paying for itself as a return on investment. We captured the "corporate knowledge" of the retiring staff digitally. The digital mapping contains more than the points on a map as it incorporates SOPs (standard operating procedures) for each area of isolation. Thus, when we have a leak, we can quickly identify what valves have to be shut and which houses will be affected. It also allows us to assess how to best make the repairs and aids greatly in Miss Utility processing.

Emergency Calls - Thanks to all who call and report leaks. Please be assured multiple folks get each call. If we are dealing with the situation we may not be able to call right back.

Working in the Roads -Please slow down and be patient with the repair work in and alongside the roads.

Water Conservation

The EPA has great water conservation tips at:

tinyurl.com/y6wyvmz5

For Every Room in the House

- Kitchen
- Bathroom
- Laundry

& Outdoors

II. <u>Water System Operation, Maintenance & Improvements</u>

The main communities of Calvert Beach and Long Beach were originally incorporated in 1929 as beach communities. As many of you know over the years the communities have progressed from being weekend cottages to full-time houses. Also, the communities have expanded to include new subdivisions. In the same sense of time, some of the in-ground pipes of the water system are over seventy years old whereas some of the pipes are newer. The tank that Mr. Clarke spoke of above was 31 years old when it failed. It was the main and largest pneumatic tank in the system until a few years ago when we installed two more 20,000 gallon tanks to ensure system reliability. This year we also had a well pump fail at the same pump house that was of the same vintage. There comes a time when we have to renew our equipment and strategic planning for that renewal is important.

The last year has not only been a very pivotal year for operation of the water system, but also for personnel. Not only has the system gotten older, our team has been at this for over 23 years. As with the aging of the water system we all have gotten older. This past fiscal year, three of our senior staff have retired: Jackie Jacob, Kenny Grover, and Bob Gross. Each, in their own way, has been a great asset for the water company. Many of the administrative and financial systems we have in place for the water company today are a result of Jackie's efforts. Kenny came to us from the plumber who used to run the system in 1996 and he had a world of knowledge about the system which we captured in the GIS mapping. Bob was ever reliable on any day the week,

any type of weather, in any type of situation to get the job done. I thank them all for their time and service and wish them well in the future. Of course they have not entirely left as they come back periodically to help keep us straight as the new team moves forward. The Beaches Water Company survives throughout the changes and challenges. Our recognition as a co-op from USDA is detailed in a proclamation and award. The award was a miniature glass lighthouse which represents BWC as a beacon for others to follow.



If you have any questions about the Operation or Maintenance of the system please give us a call.

V/R,

Dennis DiBello, Business Manager and Superintendent

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Monthly Water I			
Consumption:	Rate:		
0-1000 gal	\$32.00		
1001-2000 gal	\$3.50/thou	isan	d
2001-3000 gal	\$5.00/thou		
3001-4000 gal	\$5.75/thou	isan	d
4001-5000 gal	\$6.50/thou	isan	d
5001-10000 gal	\$7.00/thou	isan	d
Over 10000 gal	\$7.50/thou	isan	d
Application/Tran	nsfer Fee	\$	40.00
New Service		\$5	,500.00
Shut-off			
Non-payment		\$	110.00
Customer Reque	st	\$	40.00
Reconnect		\$	40.00
Extended Shut-o	ff	\$	420.00
Meter Reading		\$	50.00
Meter Challenge		\$	100.00
Return Check		\$	25.00
Late Penalty 1	0% applie	d 1	0
days after			



III. Financials & Water Rates

How your bill is calculated. For example if you used 3011 gallons:

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0-1000 gallons	\$32.00
1001-2000 gallons	\$3.50/thousand gallons
2001-3000 gallons	\$5.00/thousand gallons
3001-4000 gallons	\$5.75/thousand gallons
4001-5000 gallons	\$6.50/thousand gallons
4001-5000 gallons	\$6.50/thousand gallons
5001-10,000 gallons	\$7.00/thousand gallons
Over 10,000 gallons	\$7.50/thousand gallons

A monthly usage of 3011 gallons would result in a water bill of \$40.56

Usage: 0-1000 + 1001-2000 + 2001-3000 + 3001-4000 (partial) Fee: \$32.00 + \$3.50 + \$5.00 + \$0.06 = \$40.56

Similar rate scales are used by the Calvert County water systems and the Chesapeake Ranch Estates Water Co-op. These rates are based on the projected budget for next year (approximately \$459,894). Fortunately, the months included both low and high use months, so we have a good idea of how much revenue the different scenarios should produce.

The "Bay Restoration Fee", i.e. Flush Tax, of \$15 per quarter will be apportioned as \$5 monthly payments on the monthly water bill.

Fiscal year 7/1/19-6/30/20

BWC FY 2019/20 BUDGET	INCOME				
Water service	449,593				
Office Rent	1,200				
Advertising-Quarterly	1,500				
Application & Transfer Fees	6,200				
Cash Drawdown	44,566				
Total Income	\$503,059				
BWC FY 2019/20 BUDGET	EXPENSES				
Auditing	10,000				
Bad Debt	1,030				
Bank Service Charges	6,200				
Depreciation Expense	91,691				
Professional Memberships	800				
Engineering	1,500				
Insurance	12,000				
Mortgage Pay Down	22,095				
Mortgage Interest	7,478				
Legal	5,000				
Licenses and Permits	600				
Office - Other	12,000				
Operating Supplies	18,450				
Repairs & Maintenance	23,575				
Routine Service	256,396				
Taxes	50				
Utilities	30,000				
Water Testing	4,194				
Total Expense	\$503,059				

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IV. <u>2017 - Annual Drinking Water Quality Consumer Confidence Report</u>

Our drinking water is safe and meets all federal and state requirements for community drinking water. In 2018, there were no water quality violations.

BEACHES WATER CO-OPERATIVE MD0040009

Annual Water Quality Report for the period of January 1 to December 31, 2018

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by BEACHES WATER CO-OPERATIVE is Ground Water: Nanjemoy and Aquia confined aquifers.



For more information regarding this report contact: Name: Dennis DiBello Phone: 410-586-8710

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

- Inorganic contaminants, such as salts and metals, which can be naturallyoccurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water

from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead

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Source Water Name		Type of	Report	Location
		Water	Status	
Gerard (bayfront/bayview) CA029966	CA029966	GW	Y	Long Beach approx. 200 ft W of Main St
Jorgensen 1 (locust 1) CA054043	CA054043	GW	Y	Long Beach approx.5 mi e of Rt 2
Jorgensen 2 (locust 2) CA811941	CA811941	GW	Y	Near 1.3 mi se of St Leonard approx. 300 ft W of
				Beach Rd
Rausch (balsam) CA054331	CA054331	GW	Y	Long Beach approx.5 mi e of Rt 2
Slater 1 (new well) CA920901	CA920901	GW	Y	Near 4 SE of St Leonard approx. 50 ft W of Long
				Beach Dr & Hill Rd
Slater 2 CA811940	CA811940	GW	Y	Near 1.3 mi SE of St Leonard approx. 200 ft w of
				Long Beach Rd
Slater 3 CA882256	CA882256	GW	Y	Near 5 mi SE of St Leonard approx. 50 ft S of Long
				Beach Rd

Lead and Copper

Definitions:

<u>Action Level Goal (ALG)</u>: The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

<u>Action Level (AL)</u>: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level	90th Percentile	# Sites Over	Units	Violation	Likely Source of Contamination
Copper	7/13/2016	1.3	1.3	0.32	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems
Lead	7/13/2016	0	15	6.6	0	ppm	N	Corrosion of household plumbing systems; Erosion of natural deposits.

Water Quality Test Results

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples. **Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs

are set as close to the MCLGs as feasible using the best available treatment technology. **Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum residual disinfectant level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

mrem: millirems per year (a measure of radiation absorbed by the body)

na: not applicable.

ppm: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

ppb: micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

Disinfectants and Disinfection By- Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2018	0.9	0.8-0.9	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.

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Haloacetic Acids (HAA5)	2018	1	1.1 – 1.1	No goal for the total	60	pp	ıb	N	By-product of drinking water disinfection
Total Trihalomethanes (TTHM)	2018	5	4.55 – 4.55	No goal for the total	80	ррb		N	By-product of drinking water disinfection
	Inorganic Contaminants		Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units		of Contamina
Arsenic - While ye drinking water me standards for arsen does contain low l arsenic. EPAs star balances the curre understanding of a possible health eff against the costs of removing arsenic drinking water. El continues to resea health effects of lo of arsenic, which is mineral known to cancer in humans concentrations and linked to other hea effects such as ski damage and circul problems.	eets EPA nic, it levels of ndard ent arsenics fects of from PA rch the ow levels is a cause at high d is alth in	2018	9	4.9 – 12.2	0	10	ppb	N	Erosion of natural deposits; Runoff fror orchards; Runoff fror glass and electronics production wastes.
Fluoride		2017	0.3	0.3 - 0.3	4	4.0	ppm	N	Erosion of natural deposits; W additive wh promotes strong teeth Discharge f fertilizer an aluminum

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Summer 2019 Newsletter & **2018** Consumer Confidence Report (CCR)