



Vehicle Emissions Inspection Program

REPAIRCARE

NASTF Updates Summary of OEM Service Website Access Charges

The National Automotive Service Task Force (NASTF) announced an update listing on its website which summarizes the Original Equipment Manufacturers (OEM) service website access charges. All automakers have service websites which make service information available on-line. This includes service manuals, technical service bulletins, training materials, reprogramming information, and other related information.

The access charges for the OEM service websites vary by manufacturer. To view the summary of access charges, go to www.nastf.org and click on "Summary of OEM Service Website Access Charges". Most automakers currently offer subscription rates for information on all their models based on daily, monthly, or yearly access. Some offer other options, such as, on a per-document basis, single-model basis, etc.

Notable changes in the new listing are:

- **Acura and Honda** have significantly reduced their annual subscription rates.
- **Audi and Volkswagen** have adopted 72-hour, monthly, and annual subscription rates in conjunction with their recently launched updated OEM service websites.
- **Kia** now provides access free of charge.

Links to all the OEM service websites are available at www.nastf.org. Go to the site and then click on "OEM Service Websites".

The National Automotive Service Task Force was established in 2000 to facilitate: (1) the identification and correction of gaps in the availability and accessibility of OEM automotive service information; (2) technology training for technicians; (3) availability of both OEM and generic diagnostic tools and equipment; (4) availability of vehicle security information (added in 2004), and (5) communication outreach to automotive service professionals.

Go to www.nastf.org for details.