

# MARYLAND DEPARTMENT OF THE ENVIRONMENT



## CUSTOMER SERVICE DIRECTORY

*Updated: April 2021*

1800 Washington Boulevard  
Baltimore, Maryland 21230

FUNCTION	*ADMIN.	UNIT	PHONE NO.
319 Nonpoint Source Grant	WSA	Water Quality Protection and Restoration	410-537-3572
<b>A</b>			
Aboveground Tanks – Hazardous Waste	LMA	Hazardous Waste Division	410-537-3356
Aboveground Tanks – Not Petroleum, Not Waste Design requirements	--	Not regulated by MDE - Contact Local Fire Department and/or Building Code Authorities	
Aboveground Tanks - Oil/Petroleum Products	LMA	Oil Control Program	410-537-3442
Accounting – Grants Management	OSA	Office of Fiscal Services	410-537-4404
Accounting – R*STARS and General Accounting	OSA	Office of Fiscal Services	410-537-4407
Accounting - Water Quality Loan Financing	OS/OBIF	Office of Budget/Water Quality Financing	410-537-3119
Accounts Payable	OSA	Office of Fiscal Services	410-537-3131
Acid Deposition	ARA	Air Quality Permits Program	410-537-3230
Air Pollution Complaints (Spray Painting)	ARA	ARA Complaint Line	410-537-3215
Air Quality Control Advisory Council (AQCAC)	ARA	Office of the Director	410-537-3255
Air Quality Hotline	ARA	Air Quality Monitoring	410-537-3247
Air Quality Modeling/Ambient Air Modeling	ARA	Air Quality Monitoring	410-537-3280
Air Quality Permit to Construct or Permit to Operate	ARA	Air Quality Permits Program	410-537-3230
Air Quality Registration Data Requests	ARA	Air Quality Compliance Program	410-537-3231
Air Quality Regulations	ARA	Regulations Development Division	410-537-4219
Air Toxics Regulations	ARA	Air Quality Permits Program	410-537-3230
Algae Bloom	WSA	Water Quality Protection & Restoration Program - Annapolis Field Office	1-877-224-7229 (24 hrs) 443-482-2731, 2732 (wk day)
Alternative Fuel Vehicles (AFV)	ARA	Mobile Sources Program	410-537-3270
Americans With Disabilities Act Coordinator	OS/ODEI	Office of Diversity, Equity, and inclusion	410-537-3152
Animal Feeding Operations (CAFOs & MAFOs)	LMA	Animal Feed Operations Division	410-537-3314
Antifreeze Spill	OS/OEPR	Emergency Response Division	1-866-633-4686
Antifreeze Disposal – Individual	MES	Maryland Environmental Service	800-473-2925
Antifreeze Disposal – Business	LMA	Waste Diversion Division	410-537-3314
Architectural and Industrial Maintenance (AIM)	ARA	Air Quality Planning Program	410-537-4219
Arsenic (in water)	WSA	Water Supply	410-537-3702
Asbestos - Removal/Removal Training	ARA	Asbestos Division	410-537-3200
Asbestos - Oversight Committee	ARA	Asbestos Division	410-537-3200
Asbestos – Safety and Health Information	ARA	Asbestos Division	410-537-3200
Asbestos – School Assistance	ARA	Asbestos Division	410-537-3200
Attainment Plan Task Force (APTF)	ARA	Air Quality Planning Program	410-537-4219
Office of the Attorney General, MDE	OAG	Main number - Office of the Attorney General, MDE	410-537-3053
Audit - MDE/Internal	OS	Internal Audits Office	410-537-3429
Auditorium Reservations (Montgomery Park)	OSA	Office of Central Services	410-537-4482
Automobile Pollution	ARA	Mobile Source Control Program	410-537-3270
<b>B</b>			
Bacteria (in water)	WSA	Field Service Program (Annapolis)	443-482-2702
Ballast Water	U.S. Coast Guard	Handled by the U.S. Coast Guard	202-267-1587
Batteries – Recycling	LMA	Waste Diversion Division	410-537-3314
Bay Restoration Fund/Fee	OS/OBIF	Water Quality Financing Administration	410-537-3119
Bay Restoration – Watershed Implementation Plan	WSA	Water Quality Protection & Restoration Program	410-537-3572

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Beach Act (beach water quality)	WSA	Environmental Assessment & Standards Program	410-537-3618
Beach Restoration	WSA	Tidal Wetlands Division	410-537-3571
Beach/Shore Erosion	WSA	Tidal Wetlands Division	410-537-3571
Benthic Community Assessment	WSA	Water Quality Protection and Restoration Program-Annapolis Field Office	443-482-2731, 2732
Biennial Reports (Hazardous Waste Activity)	LMA	Technical Services and Operations Program	410-537-3400
Biological Nutrient Removal Projects – Funding	OS/OBIF	Engineering and Capital Projects Program	410-537-3728
Biological Monitoring	WSA	Water Quality Protection & Restoration Program-Annapolis Field Office	443-482-2731, 2732
Bio-monitoring – Discharges/Toxics	WSA	Discharge Program	410-537-3771
Bio-solids – Permitting	LMA	BioSolids Division	410-537-3314
Blasting at Mine Sites	LMA	Mining Program	410-537-3557
Board of Public Works, MDE	OS	Office of Budget, Capital Budget	410-537-3815
Board of Environmental Sanitarians	MDH	Board of Social Work Examiners	410-764-4789
Board of Well Drillers	WSA	Environmental Boards	410-537-3644
Board of Waterworks/Waste Systems Operators	WSA	Water Supply Program	410-537-3167
Boating Permits	DNR	Maryland Department of Natural Resources	410-260-8100
Boilers	ARA	Air Quality Permits Program	410-537-3230
Brownfields/Redevelopment/Voluntary Cleanup	LMA	Land Restoration Program	410-537-3493
Budget Manager, Office of Budget	OS/OBIF	Office of Budget	410-537-4155
Burning – Open Fires	ARA	Air Quality Compliance Program	410-537-3215
Burning Contaminated Soils - Permits	ARA	Air Quality Permits Program	410-537-3230

## C

CAFOs/Concentrated Animal Feeding Operations	LMA	Animal Feed Operations Division	410-537-3314
California Cars – Low Emissions Vehicles (CALEV)	ARA	Mobile Sources	410-537-3270
Cancer Council or Cancer Control General	WSA	Environmental Health Advisor	410-537-3851
Capital Budget	OS/OBIF	Office of Budget, Capital Budget	410-537-3815
Carbon Monoxide Control	ARA	Air Quality Planning Program	410-537-4219
Cash Advances	OSA	Office of Fiscal Services	410-537-3132
Cash Receipts – MDE	OSA	Office of Fiscal Services	410-537-3123
Cell Phone Towers	DNR	Power Plant Assessment	410-260-8660
CERCLA List (Notice of Potential Hazardous Waste Sites; state master list)	LMA	Land Restoration Program	410-537-3440
Certifications – Sanitarians	WSA	Environmental Boards	410-537-3597
Certifications - Tank (UST) Installers/Removers/Inspectors	LMA	Oil Control Program	410-537-3442
Certifications - Water Quality	WSA	Wetlands and Waterways Program	410-537-3745
Certifications – Wastewater/Waterworks Operations	WSA	Water Supply Program	410-537-3167
Certifications X-ray Machines	ARA	Radiological Health Program	410-537-3193
Certified Emissions Repair Facilities	ARA	Mobile Sources Program	410-537-3270
Certified Emissions Repair Technicians	ARA	Mobile Sources Program	410-537-3270
Chlorofluorocarbon (CFC)	EPA	EPA Hotline	800-296-1996
Chemical Hypersensitivity	MDA		410-841-5710
Chemical Spills (Emergencies)	OS/OEPR	Emergency Response Division	1-866-633-4686
Chemical Warfare Agents - Destruction	LMA	Technical Services and Operations Program	410-537-3356
Chemical Weapons - Destruction	LMA	Technical Services and Operations Program	410-537-3356
Chesapeake Bay – Biological Information	WSA	Water Quality Protection & Restoration Program - Annapolis Field Office	443-482-2731, 2732

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Chesapeake Bay – General	WSA	Water Quality Protection & Restoration Program; TMDL Technical Development Program	410-537-3579 410-537-3901
Chesapeake Bay Safety and Environmental HOTLINE	DNR		1-887-224-7229
Clam Consumption	WSA	Environmental Assessment & Standards Program	410-537-3608
Clean Cars	ARA	Mobile Source Program	410-537-3270
Clean Water Act	WSA	Compliance Program	410-537-3510
Clean Air Act Amendments	ARA	Air Quality Planning Program	410-537-4219
Clear Skies Initiatives	ARA	Air Quality Planning Program	410-537-4219
Clearinghouse Technical Review	OS/OC	Office of Communications	410-537-4120
Climate Change	ARA	Climate Change Program	410-537-4219
Coal Fly Ash / Coal Combustion By-Products, Landfill Permits	LMA	Solid Waste Operations Division	410-537-3315
Coal Fly Ash at Mine Sites	LMA	Mining Program	410-537-3557
Coal Mines – Enforcement/Inspections	LMA	Mining Program	301-689-1440
Coal Mines – Water Discharge Permits	LMA	Mining Program	301-689-1440
Coal Mines – General Information, Abandonment, General Permitting or Regulations	LMA	Mining Program	301-689-1440
Coastal Zone Consistency	WSA	Wetlands and Waterways Program	410-537-3763
Community Assistance - General	OS/OC	Communications Office	410-537-3003
Community Assistance – Environmental Justice	OS/OLIA	Environmental Justice Coordinator	410-537-3812
Compliance (See enforcement)	ARA, LMA & WSA		
Composting – Source Separated Materials	LMA	Waste Diversion Division	410-537-3314
Composting – Sewage Sludge - Permitting	LMA	Waste Diversion and Utilization Program Nutrient Resources Division	410-537-3314
Composting – Municipal Solid Waste - Permitting	LMA	Solid Waste Operations Division	410-537-3315
Composting – Natural Wood Waste - Permitting	LMA	Solid Waste Operations Division	410-537-3315
Computer Recycling	LMA	Waste Diversion Division	410-537-3314
Computer Issues/Problems (also see Data Processing)	OSA	DOIT – Service Desk	410-697-9700
Concentrated Animal Feeding Operations (CAFOs)	LMA	Waste Diversion Division	410-537-3314
Conference Room – Aeris – Lobby – Capacity 30	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-4271 (phone in room)
Conference Room – Aqua – Lobby – Capacity 30	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-4272 (phone in room)
Conference Room – Terra – Lobby – Capacity 30	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-4273 (phone in room)
Conference Room – MDEStat Room – Capacity 30	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-4100 (phone in room)
Conference Room – Gunpowder Falls – 4 <sup>th</sup> Floor (Room 4111) – Capacity 20	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-3839 (phone in room)
Conference Room – Gwynns Falls – 4 <sup>th</sup> Floor (Room 4500) – Capacity 20	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-3324 (phone in room)
Conference Room – Liberty – 5 <sup>th</sup> Floor (Room 5468) – Capacity 20	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-4484 (phone in room)
Conference Room – Loch Raven–5 <sup>th</sup> Floor (Room 5103) – Capacity 20	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-4425 (phone in room)
Conference Room – Patuxent – 6 <sup>th</sup> Floor (Room 6507) – Capacity 20	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-3004 (phone in room)
Conference Room – Potomac – 6 <sup>th</sup> Floor (Room 6090) – Capacity 20	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-3057 (phone in room)
Conference Room – Sassafras – 7 <sup>th</sup> Floor (Room 7507) – Capacity 20	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-3259 (phone in room)

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Conference Room – Susquehanna – 7 <sup>th</sup> Floor (Room 7109) – Capacity 20	OSA	Use Google to schedule (call x3116 to cancel reservation and for assistance)	410-537-3489 (phone in room)
Construction Permits (Water & Wastewater Sewage Treatment Plants)	OS/OBIF	Engineering and Capital Projects Program	410-537-3767
Construction Debris – Disposal - Illegal	LMA	Solid Waste Program	410-537-3315
Construction Debris – Disposal/Approved Facility Permitting	LMA	Solid Waste Operations Division	410-537-3315
Construction Permits – Air	ARA	Air Quality Permits Program	410-537-3230
Construction Permits – Drinking Water Plants	OS/OBIF	Engineering and Capital Projects Program	410-537-3767
Construction Contracts – Water & Wastewater	OS/OBIF	Engineering and Capital Projects Program	410-537-3157
Contaminated Sites	LMA	Land Restoration Program	410-537-3493
Contaminated Soil – Oil (Also refer to Burning)	LMA	Oil Control Program	410-537-3443
Continuous Emissions Monitoring	ARA	Air Quality Compliance Program	410-537-3220
Controlled Hazardous Substances (CHS) Permits	LMA	Hazardous Waste Diversion	410-537-3356
Controlled Hazardous Substances (CHS) Program	LMA	Land Restoration Program	410-537-3440
Controlled Hazardous Substances Advisory Council	LMA	Hazardous Waste Diversion and Utilization Program	410-437-3356
Corporate Purchasing Cards	OSA	Office of Central Services	410-537-4482
Correspondence Coordinator, MDE	OS	Office of the Secretary – Executive Direction	410-537-3893
Crab Kill Investigations	WSA	Water Quality Protection and Restoration	443-482-2731, 2732
Crab License – Commercial	DNR	Department of Natural Resources	410-260-8233
Crab Consumption	WSA	Maryland Department of Environment	410-537-3906
Critical Areas	DNR	Critical Areas Commission	410-260-3460
Curbside Collection (Recycling)	LMA	Waste Diversion Division	410-537-4190
Customer Service, MDE	OS	Office of Performance Improvement & Customer Service	410-537-4111

## D

Dam Application Processing	WSA	Regulatory Services Coordination Office	410-537-3762
Dam Safety	WSA	Dam Safety Division	410-537-3538
Data Processing Network Problem & Maintenance	DOIT	DOIT - Service Desk	410-697-9700
Data Processing - PC Problem Solving & Installation	DOIT	DOIT - Service Desk	410-697-9700
Data Processing – Scheduling, Mainframe Problems	DOIT	DOIT - Service Desk	410-697-9700
Data Processing Security Officer	DOIT	DOIT - Service Desk	410-697-9700
Deicing Runoff	WSA	Industrial Permits Division	410-537-3323
Deicing Violations	WSA	Compliance Program	410-537-3510
Delegation Review – For Erosion & Sediment Control- Local Jurisdictions	WSA	Program Review Division	410-537-3543
Dental X-ray Machine Inspection & Registration	ARA	Radiological Health Program	410-537-3193
Department of Defense Facilities Clean-up	LMA	Land Restoration Program	410-537-3440
Design Review and Construction Permits – Water/Wastewater	WSA	Water & Wastewater Engineering Program	410-537-3767
Diesel Retrofits	ARA	Mobile Sources Program	410-537-3270
Diesel Vehicle Pollution Complaints	MSP	Maryland State Police	866-677-2833
Dioxin	WSA	Environmental Assessment & Standards Program	410-537-3965
Discharge Monitoring Reports	WSA	Compliance Program	410-537-3510
Discharge Permits – NPDES (Industrial)	WSA	Industrial Discharge Permits Division	410-537-3323
Discharge Permits – NPDES (Oil Facilities)	LMA	Oil Control Program	410-537-3412
Discharge Permits – Wastewater or Sewage Treatment Plants – Enforcement/Inspections Only	WSA	Compliance Program	410-537-3510

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Discharge Permits – Wastewater or Sewage Treatment Plants	WSA	Surface Discharge Permits Division	410-537-3671
Discharge Permits – NPDES (Industrial) – Enforcement/ Inspections	WSA	Compliance Program	410-537-3510
Discharges from Wastewater or Sewage Treatment Plants	WSA	Compliance Program	410-537-3510
Diversity, Equity, and Inclusion	OS, ODEI	Office of Diversity, Equity, Inclusion	410-537-3152
DoIT Service Desk	DoIT	Department of Information Technology	410-697-9700
Dredging – Technical Evaluation	WSA	Environmental Assessment and Standards Program	410-537-3578
Dredging – Permits	WSA	Tidal Wetlands Division	410-537-3571
Drinking Water- General	WSA	Water Supply Program	410-537-3702
Drinking Water – Sampling	WSA	Water Supply Program	410-537-3702
Drinking Water Revolving Loan Fund	OS/OBIF	Water Quality Financing Administration	410-537-3119
Drinking Water Projects – Funding	OS/OBIF	Water Quality Finance Administration	410-537-3908
Drop-off Centers (Recycling)	LMA	Waste Diversion Division	410-537-3314
Drought Issues	WSA	Water Supply Program	410-537-3702
Dry Cleaning Generators (Hazardous Waste) ID #'s	LMA	Technical Services and Operations Program	410-537-3400
Dry Cleaners (Environmental Assistance)	ARA	Compliance Program	410-537-3231
Dumps - Complaints (See Landfills)	LMA	Solid Waste Program	410-537-3315

## E

e-Cycling	LMA	Waste Diversion Division	410-537-3314
Educational Programs – Outreach	OS/OC	Communications Office	410-537-3003
Educational Programs – Waste Related	LMA	Waste Diversion Division	410-537-3314
Effluent Toxicity Testing	WSA	Water Compliance Program	410-537-3605
Electric Vehicles (EVs)	ARA	Mobile Sources Program	410-537-3270
Electromagnetic Fields	ARA	Radiological Health Program	410-537-3193
Electric Generating Units (EGUs)	ARA	Air Quality Permits Program	410-537-3230
Electronics Recycling	LMA	Waste Diversion Division	410-537-3314
eMDE/ Electronic Newsletter	OS/OC	Communications Office	410-537-3010
Emergency Contact Information for MDE Personnel	OSA	Office of Human Resources	410-537-3100
Emergency Radiation Hazard Response	ARA	Radiological Health Program	410-537-3300 1-866-633-4686 (after hours)
Emergency Preparedness – Nuclear Power Plants	OS/OEPR	Emergency Preparedness & Response	410-537-4460
Emergency Response – Sewage/Wastewater	WSA	Compliance Program	410-537-3510 1-866-633-4686 (after hours)
Emergency Response – Water Supply	WSA	Water Supply Program	410-537-3706 1-866-633-4868 (after hours)
Emergency Response – Hazardous Materials & Oil Spills (Report a Spill)	OS/OEPR	Emergency Response Division	1-866-633-4686
Emergency Response Cost-Recovery Billing Complaints	OS/OEPR	Emergency Response Division	410-537-3868
Emergency Planning and Community Right to Know	LMA	Hazardous Waste Certifications/Manifests	410-537-3800
Emergency Response Division (Administrative Issues & Non-Emergency Contact)	OS/OEPR	Emergency Response Division	410-537-3975
Emission Control Equipment	ARA	Air Quality Permits Program	410-537-3230
Emission Inventories	ARA	Air Quality Planning Program	410-537-4219
Emission Reduction Credits – (ERCs)	ARA	Air Quality Permits Program	410-537-3230
Emissions Inspection - Vehicles	ARA	Mobile Sources Program	410-537-3270

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Emissions - Vehicle Testing Station Locations	ARA	Mobile Sources Program	410-537-3270
Emissions – Vehicle	ARA	Mobile Sources Program	410-537-3270
Employee Assistance Program	OS/ODEI	Office of Diversity, Equity, and Inclusion	410-537-3152
Employee Health and Safety	OSA	Office of Central Services	410-537-4429
Employee Orientation	OSA	Office of the Secretary	410-537-3086
Employer/Employee Relations	OSA	Office of Human Resources	410-537-3100
Employment Discrimination	OS/ODEI	Office of Diversity, Equity, and Inclusion	410-537-3152
Enforcement Coordinator (overall)	OS	Office of the Secretary	410-537-4158
Enforcement - Air Pollution	ARA	Compliance Program	410-537-3220
Enforcement – Hazardous Waste	LMA	Solid Waste Program-Compliance Division	410-537-3315
Enforcement – Above Ground and Underground Storage Tank Oil Activities	LMA	Oil Control Program	410-537-3442
Enforcement – Community Water Supply	WSA	Water Supply Program	410-537-3706
Enforcement – Discharges from Sewage Treatment Plants	WSA	Compliance Program	410-537-3510
Enforcement – Industrial Discharge to Sanitary Sewer	WSA	Compliance Program	410-537-3510
Enforcement – Industrial Wastewater Discharges	WSA	Compliance Program	410-537-3510
Enforcement Radiological Health Program	ARA	Radiological Health Program	410-537-3300
Enforcement – Sediment & Stormwater	WSA	Compliance Program	410-537-3510
Environmental Boards	WSA	Environmental Boards – Training & Technical Assistance Division	410-537-3167
Environmental Crimes	OS	Environmental Crimes Unit	410-537-3333
Environmental Impact Statements (Overall)	WSA	Environmental Assessment and Standards Program	410-537-3578
Environmental Impact Statements – Waste Related	LMA	Solid Waste Program	410-537-3315
Environmental Indicators	WSA	Environmental Assessment and Standards Program	410-537-3611
Environmental Justice	OS	Environmental Justice Coordinator	410-537-3897
Environmental Protection Agency – Headquarters	EPA	Locator Operator – EPA Headquarters	202-260-2090
Environmental Protection Agency – Region III	EPA	Locator Operator – EPA Region III	215-814-9800
Environmental Protection Agency – ID numbers (Hazardous Waste Generator I.D.#)	LMA	Technical Services and Operations Program	410-537-3400
Epidemiology	WSA	Environmental Health Advisor	410-537-3851
Equal Employment Opportunities	OS/ODEI	Office of Diversity, Equity, and Inclusion	410-537-3152
Erosion & Sediment Control	WSA	Sediment, Stormwater & Dam Safety Program	410-537-3543
Erosion & Sediment Control Violations	WSA	Compliance Program	410-537-3510
Estuarine Modeling	WSA	TMDL Technical Development Program	410-537-3699
Ethanol Storage or Transfer	LMA	Oil Control Program	410-537-3442
Exhibits / Overall Coordinator	OS/OC	Communications Office	410-537-3003

## F

Facilities Hotline (MDE Complex - Facility Emergencies, ONLY)	OSA	Office of Central Services	410-537-4444
Facilities Manager – MDE Complex	OSA	Office of Central Services	410-537-4429
Fairfax County Water Authority	WSA	Water Supply Program	410-537-3702
Federal Facilities Coordination (Military Installations)	WSA	Deputy Director	410-537-3682
Federal Facilities/State Oversight	LMA	Land Restoration Program	410-537-3440
Federal Grant Timekeeping and Allocation	OSA	Office of Fiscal Services	410-537-4404
Federal Grants Coordination Accounting	OSA	Office of Fiscal Services	410-537-4404

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Federal Grants/Budget - WSA	WSA	Operational Services and Administration Program	410-537-3621
Field Office - WSA - Annapolis	WSA	Field Services Program - Annapolis	1-433-482-2700
Field Office - LMA - Centreville	LMA	Field Operations Program	410-819-4060
Field Office - LMA - Hagerstown	LMA WSA ARA	Field Operations Program - LMA WSA & ARA	301-665-2810 301-665-2850 301-665-2860
Field Office - WSA - Salisbury	WSA	Nontidal Wetlands and Waterways Division	410-713-3685
Field Office - WSA - Frostburg	WSA	Compliance Program	301-689-1480
Field Office - WSA - Cambridge	WSA	Compliance Program	410-901-4020
Field Office - WSA - Hagerstown	WSA	Compliance Program	301-665-2850
Field Office - ARA - Salisbury	ARA	Compliance Program	410-713-3680
Field Office - ARA - Frostburg	ARA	Compliance Program	301-689-5756
Field Office - LMA - Frostburg	LMA	Mining Program	301-689-1440
Field Office - WSA - Frostburg	WSA	Nontidal Wetlands and Waterways Division	301-689-8150
Financial Assistance - Asbestos	ARA	Asbestos Division	410-537-3200
Financial Assistance - Small Creeks & Estuaries	OS/OBIF	Engineering and Capital Projects Program	410-537-3806
Financial Assistance - Nutrient Removal	OS/OBIF	Engineering and Capital Projects Program	410-537-3806
Financial Assistance - Revolving Loan Fund	OS/OBIF	Office of Budget	410-537-3119
Financial Assistance - Oil Storage Tank Cleanup Fund	LMA	Technical Services and Operations Program	410-537-3400
Financial Assistance - Stormwater	OS/OBIF	Engineering and Capital Projects Program	410-537-3908
Financial Assistance - Sewage Treatment Plants	OS/OBIF	Engineering and Capital Projects Program	410-537-3722
Fish Consumption Advisories	WSA	Maryland Department of the Environment	410-537-3906
Fish Kill Investigations	WSA	Water Quality Protection & Restoration Program	443-482-2731, 2732 (24 hrs) 1-877-224-7229
Fisheries	DNR	Fisheries Division	410-260-8280
Fishing License	DNR	Licensing Division	410-260-8280
Fleet Management - MDE	OSA	Office of Central Services	410-537-4275 410-537-3069
Flood Insurance/Flood Damage Mitigation	WSA	Nontidal Wetlands & Waterways Division	410-537-3571
Floodplain Activities - Tidal/Nontidal Wetlands/Violation	WSA	Compliance Program	410-537-3510
Floodplain Activities - Permits	WSA	Nontidal Wetlands & Waterways Division	410-537-3571
Fluorescent Lamps - disposal	LMA	Waste Diversion Division	410-537-3314
Flush Tax/Fee	WSA	Water Quality Financing Administration	410-537-3119
Food Haulers Licensing	MDH	Maryland Department of Health	410-767-8400
Formerly Used Defense Sites (FUDS) / State Oversight	LMA	Land Restoration Program	410-537-3440
For-Credit Internship	OS	Office of the Secretary	410-537-3086
Fragmites (Phragmites)	WSA	Industrial Discharge Permits	410-537-3323
Freedom of Information Act Requests (FOIA) SEE "PUBLIC INFORMATION ACT" also	OS/OC	MDE Coordinator (OVERALL)	410-537-4120
Freon Regulations	EPA	EPA Hotline	800-296-1996
Freon Enforcement	EPA		215-814-2112

## G

Gas Wells	LMA	Mining Program	410-537-3557
Gasoline Pump Removal/Vapors	LMA	Oil Control Program	410-537-3443
Gasoline Vapors - from Filling Autos/Gas Stations	ARA	Compliance Program	410-537-3220
Gasoline Disposal	LMA	Oil Control Program	410-537-3442
Gasoline Tanks/Storage	LMA	Oil Control Program	410-537-3442
General Licensed Radioactive Material Registration	ARA	Radiological Health Program	410-537-3300

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Generator I.D.# (hazardous Waste)	LMA	Technical Services and Operations Program	410-537-3400
Geographic Information Systems	DoIT	DoIT Service Desk	410-697-9700
Global Warming	ARA	Climate Change Program	410-537-4219
Grants – Sewage Systems	OS/OBIF	Water Quality Finance Administration	410-537-3857
Grants – Drinking Water Systems	OS/OBIF	Water Quality Finance Administration	410-537-3857
Grants – Electronic Recycling	LMA	Waste Diversion and Utilization Program	410-537-4142
Grants Management – LMA	LMA	Operational Services Program	410-537-3862
Grants – Small Creeks and Estuaries	OS/OBIF	Engineering and Capital Projects Program	410-537-3574
Grants – Biological Nutrient Removal	OS/OBIF	Engineering and Capital Projects Program	410-537-3574
Grants – Stormwater Pollution Cost Share	OS/OBIF	Engineering and Capital Projects Program	410-537-3574
Green Building Council	OS	Sustainability Program	410-537-4119
Green Card Certification – Sediment Control Training	WSA	Sediment, Stormwater & Dam Safety Program	410-537-3543
Green Registry	OS	Sustainability Program	410-537-4119
Greenhouse Gas (GHG)	ARA	Climate Change Program	410-537-4219
Greenhouse Gas Reduction Act (GGRA)	ARA	Climate Change Program	410-537-4219
Ground-Level Ozone also SEE "OZONE" hotline	ARA	Air Quality Monitoring Program	410-537-4219
Groundwater Discharge and Disposal Permits - Enforcement/Inspections	WSA	Compliance Program	410-537-3510
Groundwater Cleanup – Petroleum Products/ Underground Tanks	LMA	Oil Control Program	410-537-3443
Groundwater Discharge Permits	WSA	Groundwater Discharge Permits Division	410-537-3778
Governor's Office Proclamations	OS	Office of the Secretary – Executive Direction	410-537-3893
Governor's Office Referrals	OS	Office of the Secretary – Executive Direction	410-537-3893

## H

Hagerstown Field Office	WSA	Water Management Administration	301-665-2850
Hazardous/Infectious Waste	LMA	Hazardous Waste Division	410-537-3356
Hazardous Materials Transportation	OS/OEPR	Emergency Response Division	410-537-3153
Hazardous and Solid Waste Amendments (HSWA)	LMA	Hazardous Waste Division	410-537-3356
Hazardous Waste – Activities - Biennial Reports	LMA	Technical Services and Operations Program	410-537-3400
Hazardous Waste Certification of Haulers and Vehicles	LMA	Technical Services and Operations Program	410-537-3400
Hazardous Waste Disposal/Dumping – Illegal	LMA	Hazardous Waste Enforcement Division	410-537-3315
Hazardous Waste Disposal (Permitted)	LMA	Hazardous Waste Division	410-537-3356
Hazardous Waste Manifests	LMA	Technical Services and Operations Program	410-537-3400
Hazardous Waste Minimization	LMA	Hazardous Waste Division	410-537-3356
Hazardous Waste Treatment/Storage/Disposal Permits	LMA	Hazardous Waste Division	410-537-3356
Hazardous Waste Treatment/Storage/Disposal – Enforcement	LMA	Solid Waste Program-Compliance Division	410-537-3315
Hazardous Waste Inspection Complaints	LMA	Solid Waste Program-Compliance Division	410-537-3315
Health Benefits (MDE Employees)	OSA	Office of Human Resources	410-537-3100
Household Hazardous Waste	LMA	Hazardous Waste Division	410-537-3356
Human Resources – MDE (Transactions, Regulations)	OSA	Office of Human Resources	410-537-3100
Hybrid Vehicles	ARA	Mobile Sources Program	410-537-3270
Hydrofracking	LMA	Mining Program	410-537-3557
Hydrogen Vehicles	ARA	Mobile Sources Program	410-537-3270

## I – J – K

Incinerators (air emissions)	ARA	Air Quality Permits Program	410-537-3230
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FUNCTION	*ADMIN.	UNIT	PHONE NO.
Incinerators (Hazardous Waste)	LMA	Hazardous Waste Division	410-537-3356
Incinerators / Waste-To-Energy Facilities, Non-Hazardous, Solid Waste Permitting	LMA	Solid Waste Operations Division	410-537-3315
Industrial Compliance Sampling	WSA	Compliance Program	410-537-3510
Industrial Discharge Permits/Discharge to Groundwater	WSA	Groundwater Discharge Permits Division	410-537-3778
Industrial Discharge Permits/Discharge to Surface Water	WSA	Industrial Discharge Permits Division	410-537-3323
Industrial Discharge Permit Fees	WSA	Industrial Discharge Permits Division	410-537-3323
Industrial Discharge to Sanitary Sewer	WSA	Compliance Program	410-537-3510
Industrial Wastewater - Land Application	WSA	Groundwater Discharge Permits Division	410-537-3662
Industrial Waste – Non-hazardous/Illegal Disposal	LMA	Solid Waste Program	410-537-3315
Industrial Waste - Non-hazardous/Permitted Disposal	LMA	Solid Waste Operations Division	410-537-3315
Industrial Waste - Non-hazardous/Municipal or Private Landfill	LMA	Solid Waste Operations Division	410-537-3315
Infectious Waste Incinerators	LMA	Solid Waste Operations Division	410-537-3315
Infectious Waste/Special Medical Waste (Needles, Syringes)	OS/OEPR	Emergency Response Division	1-866-633-4686
Infectious Waste/Special Medical Waste (Regulations)	LMA	Hazardous Waste Division	410-537-3356
Infectious Waste/Special Medical Waste (Transportation)	LMA	Technical Services and Operations Program	410-537-3400
Information Technology	DoIT	DoIT Customer Service	410-697-9700
Innovative & Alternative Septic Systems	WSA	On-site Systems Division	410-537-3778
Inspections, Complaints Air Quality	ARA	Compliance Program	410-537-3220
Inspections, Complaints - Community Water Systems	WSA	Water Supply Program	410-537-3706
Inspections, Complaints – Hazardous Waste	LMA	Solid Waste Program – Compliance Division	410-537-3315
Inspections, Complaints - Illegal Discharges to Water	WSA	Compliance Program	410-537-3510
Inspections, Complaints - Oil Products	LMA	Oil Control Program	410-537-3442
Inspections, Complaints – Radiological Health	ARA	Radiological Health Program	410-537-3300
Inspections, Complaints - Sediment and Stormwater	WSA	Compliance Program	410-537-3510
Inspections, Complaints - Solid Waste	LMA	Solid Waste Program	410-537-3315
Inter-county Connector Issues	WSA	Nontidal Wetlands	410-537-3571
Internal Control – MDE	OS	Internal Audit Services	410-537-3429
Internet – MDE Website	DoIT	DoIT Customer Service	410-697-9700
Intranet – MDENet	DoIT	DoIT Customer Service	410-697-9700
Inventory Control	OSA	Central Services	410-537-4430
Invoice Payments	OSA	Fiscal Services	410-537-3131
IT Support	DoIT	DoIT Customer Service	410-697-9700

## L

Laboratory Certification - Hazardous Waste Analyses	MDH	(no State lab certification program) - for more information contact LMA	410-537-3356
Land Application of Sewage	WSA	Groundwater Discharge Permits Division	410-537-3778
Land Clearing Debris Landfills - Enforcement	LMA	Solid Waste Program	410-537-3315
Land Clearing Debris - Landfills/Rubblefills – Approval - Permitting	LMA	Field Operations and Projects Division	410-537-3315
Land Clearing Debris Landfills – Complaints	LMA	Solid Waste Program	410-537-3315
Land Perking	WSA	On-site Systems Division	410-537-3778
Landfills – Municipal/Permitting/Non-hazardous Waste/ Approval	LMA	Solid Waste Operations Division	410-537-3315
Landfills – Non-hazardous Waste - Complaints/ Enforcement	LMA	Solid Waste Program	410-537-3315
Landfills - Municipal – Enforcement	LMA	Solid Waste Program	410-537-3315

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Landfills - Sanitary/Solid Waste – Permitting	LMA	Solid Waste Operations Division	410-537-3315
Landfills - Hazardous Waste	LMA	Technical Services and Operations Program	410-537-3356
Landfills - Sanitary/Solid Waste - Complaints/ Enforcement	LMA	Solid Waste Program	410-537-3315
Lead Accreditation/Certification	LMA	Lead Accreditation & Oversight Division	410-537-3825
Lead Commission Library	LMA	Lead Surveillance & Health Division	410-537-3847
Lead Complaints/Enforcement	LMA	Lead Compliance and Accreditation Division	410-537-3825
Lead Childhood Poisoning Prevention	LMA	Lead Surveillance & Health Division	410-537-3825
Lead Based Paint – Abatement	LMA	Lead Accreditation & Oversight Division	410-537-3825
Lead in Soil	LMA	Lead Accreditation & Oversight Division	410-537-3825
Lead Disposal - Hazardous	LMA	Waste Diversion and Utilization Program	410-537-3356
Lead in Drinking Water	WSA	Water Supply Program	410-537-3729
Lead Rental Property Registration	LMA	Technical Services and Operations Program	410-537-3400
Leadership Development	OSA	Leadership Development Program	410-537-3258
Leaking Underground Storage Tanks	LMA	Oil Control Program	410-537-3443
Legal Services, MDE	OAG	Information for Office of Attorney General, MDE	410-537-3053
Legislative Office – Annapolis	OS/OLIA	Annapolis Office, 45 Calvert Street, Room 7B & C (FAX: 410-269-4397)	410-260-6301
Legislation - Air Coordinator	ARA	Office of the Director	410-537-3279
Legislation – LMA Coordinator	LMA	Land and Materials Administration	410-537-3303
Legislation – Water Coordinator	WSA	Office of the Director	410-537-3560
Legislation Overall Coordination – MDE	OS/OLIA	Office of Legislative & Intergovernmental Affairs	410-537-3056
Lobby – MDE	OSA	Office of the Director	410-537-3000
Low-Level Radioactive Waste	LMA	Hazardous Waste Division	410-537-3356

## M

Mail Center	OSA	Office of Central Services	410-537-3080
Mammography Equipment Inspection & Facility Registration/Inspection	ARA	Radiological Health Program	410-537-3193
Managing Maryland for Results	OS	Strategic Planning Coordinator	410-537-4111
Manifests - Hazardous Waste	LMA	Operational Services Program	410-537-3348
Marcellus Shale	LMA	Mining Program	410-537-3557
Marine Contractors (Licensing Board)	WSA	Wetlands and Waterway Construction Program	410-537-3249
Marinas – Water Quality Infrastructure	OS/OBIF	Water Quality Infrastructure	410-537-3746
Marinas – Tidal Wetlands	WSA	Tidal Wetlands	410-537-3571
Maryland Green Registry	OS	Office of the Secretary	410-537-4110
MDE SERV	OS	Office of the Secretary	410-537-3084
Media/Press Relations	OS/OC	Communications Office	410-537-3003
Medical Monitoring (MDE Employees)	OSA	Office of Human Resources	410-537-3100
Medical Waste Facilities – Solid Waste Permits	LMA	Solid Waste Operations Division	410-537-3315
Medical Waste (Infectious Waste)	LMA	Hazardous Waste Division	410-537-3356
Mercury – Disposal/Recycling/Spills	OS/OEPR	Emergency Response Division	1-866-633-4686
Mercury Auto Switch Recycling	LMA	Hazardous Waste Division	410-537-3356
Microwave – Electromagnetic	ARA	Radiation Machine Division	410-537-3193
Mining/Abandoned Lands	LMA	Mining Program	301-689-1440
Mining Inspections/Violations	LMA	Mining Program	410-537-3557
Mining - Quarry, Sand, Gravel/Permits	LMA	Minerals, Oil and Gas Division	410-537-3557
Minority Business Enterprises	OS/CO	Office of Diversity, Equity, and Inclusion	410-537-3152
Mitigation – Nontidal	WSA	Nontidal Wetlands & Waterways Division	410-537-3745

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Mitigation – Tidal	WSA	Tidal Wetlands Division	410-537-3571
Mixed Waste (Hazardous/Radioactive)	LMA	Hazardous Waste Division	410-537-3314
Mobile Sources Pollution Complaints	ARA	Mobile Sources Division	410-537-3270
Modeling – Hydrodynamics/Water Quality/Watershed/Toxics/Shellfish/pH	WSA	TMDL Technical Development Program	410-537-3572
Monitoring – Air	ARA	Air Quality Monitoring Program	410-537-3280
Monitoring – Landfills	LMA	Solid Waste Operations Division	410-537-3315
Monitoring - TMDLS	WSA	TMDL Technical Development Program	410-537-3572
Monitoring – Water	WSA	Annapolis Field Operations Program Environmental Assessment and Standards	1-433-482-2700 410-537-3611
Montgomery Park Auditorium Reservations	OSA	Office of Central Services	410-537-4482
Mounds Systems Certification	WSA	Wastewater Permits Onsite Systems Division	410-537-3778
MVA – Motor Vehicle Administration	MDOT		1-800-950-1682

## N

National Priorities List Sites (NPL)	LMA	Land Restoration Program	410-537-3440
Natural Wood Waste Recycling (Stump Grinding and Wood Composting Permits)	LMA	Solid Waste Operations Division	410-537-3315
Natural Oil & Gas	WSA	Mineral Oil & Gas Division	410-974-3874
New Source Performance Standards	ARA	Air Quality Permits Program	410-537-3230
New Source Review	ARA	Air Quality Permits Program	410-537-3230
Newsprint Report (Recycled Paper Content)	LMA	Waste Diversion and Utilization Program	410-537-4190
News Clippings – MDE	OS/OC	Communications Office	410-537-3003
Noise Control – (primarily local v. state)	WSA	Environmental Assessment and Standards Program or refer to local law enforcement	410-537-3578
Non-point Source Pollution	WSA	Sediment, Stormwater & Dam Safety Program	410-537-3543
Non-point Source Violations	WSA	Compliance Program	410-537-3510
Nontidal Wetlands	WSA	Wetlands and Waterway Program	410-537-3745
Non-point Source Pollution Control Projects – Funding	OS/OBIF	Engineering and Capital Projects Program	410-537-3908
Nontidal Wetlands Application Processing	WSA	Regulatory Services Coordination Office	410-537-3762
NPDES Permits - Industrial	WSA	Industrial Discharge Permits Division	410-537-3323
NPDES Permits - Oil Activities	LMA	Oil Control Program	410-537-3412
NPDES Permits – Municipal (Wastewater)	WSA	Municipal Discharge Permits Division	410-537-3671
NPDES Permits – Municipal (Stormwater)	WSA	Sediment, Stormwater and Dam Safety Program	410-537-3543
NPDES Permits - Construction Activity – NOIs (Non-Point Sources)	WSA	Resource Planning and Utilization Division	410-537-3019
Nuclear Power Plants	OS/OEPR	Emergency Preparedness & Response	410-537-4460
Nutrient Management Plans (Sewage/Sludge)	LMA	BioSolids Division	410-537-3314
Nutrient Removal Project Funding	OS/OBIF	Engineering and Capital Projects Program	410-537-3806

## O

Occupational Safety and Health Administration (OSHA)	OSHA		800-321-6742
Occupational Safety and Health, MD (MOSH)	DLLR		410-527-4499 (Gen Info) 1-888-257-6674 (Emergency)
Occupational Disease Registry	LMA	Lead Poisoning Prevention Program	410-537-3987
Odors - General	ARA	Air Quality Compliance Program	410-537-3215

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Odors - Sewage Treatment Plants - Complaints	WSA	Compliance Program	410-537-3510
Oil and Gas Permits (Drilling)	LMA	Minerals Oil & Gas Division	410-537-3557
Oil and Hazardous Waste Containment Billing	LMA	Technical Services and Operations Program	410-537-3311
Oil Operations Permits	LMA	Oil Control Program	410-537-3443
Oil Facility Inspections – Enforcement	LMA	Oil Control Program	410-537-3443
Oil Filters - Disposal of/Used (from Businesses)	LMA	Oil Control Program	410-537-3442
Oil Pollution, Inspection/Complaints	LMA	Oil Control Program	410-537-3442
Oil Spill Complaints	LMA	Oil Control Program	410-537-3442 1-866-633-4686 (after hours)
Oil Recycling – Individuals	MES	Maryland Environmental Service	800-492-9188
Oil Spill Complaints/Emergency Response	OS/OEPR	Emergency Response Division	1-866-633-4686
Oil Contaminated Soil Permits	LMA	Oil Control Program	410-537-3443
Oil Facility Inspections - Enforcement	LMA	Oil Control Program	410-537-3442
Oil and Hazardous Waste Containment Billing	WSA	Administrative and Program Support	410-537-3660
Oil Spill Complaints/Response - After Hours	OS/OEPR	Emergency Operations & Enforcement Coordination	1-866-633-4686
Oil Transfer Fee	LMA	Oil Control Program	410-537-3461
Open Burning	ARA	ARA Complaint Line	410-537-3215
Operating Budget, Office of Budget, Operating Budget	OS/OBIF	Office of Budget	410-537-4155
Operation Lookout - Air Complaints After Hours— (message machine)	ARA	ARA Complaint Line	410-537-3215
Operational Services Administration	OSA	Office of the Director	410-537-3116
Outreach – Overall Coordinator	OS/OC	Office of Communications	410-537-3003
Oyster Consumption	WSA	Environmental Assessment and Standards Program	410-537-3608
Ozone Hotline	ARA	Air Quality Monitoring Program	410-537-3247
Ozone Action Days	ARA	Air Quality Planning Program	410-537-4219
Ozone Controls	ARA	Air Quality Planning Program	410-537-4219
Ozone Transport Commission (OTC)	ARA	Air Quality Planning Program	410-537-4219

## P – Q

Paint Spray Booths	ARA	Compliance Program	410-537-3215
Parking – Handicapped Red Lot Parking for Employees	OSA	Office of the Director	410-537-3116
Particulate Matter Controls	ARA	Air Quality Planning Program	410-537-4219
Payroll – MDE	OSA	Office of Fiscal Services	410-537-3135
PCBs	LMA	Hazardous Waste Division	410-537-3356
Performance Improvement and Customer Service	OS		410-537-4111
Performance Partnership Agreements/Grants	OS/OLIA	Office of Legislative and Intergovernmental Affairs	410-537-4119
Percolation (Perc) Testing	--	Local Health Department	--
Permits to Operate for Air Pollution Sources	ARA	Air Quality Permits Program	410-537-3230
Permits – Construction Debris - Disposal/Approved Facilities	LMA	Solid Waste Operations Division	410-537-3315
Permits to Construct - Air Pollution Sources	ARA	Air Quality Permits Program	410-537-3230
Permits - Hazardous Waste Treatment, Storage and Disposal (TSD)	LMA	Technical Services and Operations Program	410-537-3356
Permits for Wastewater Treatment Plants	WSA	Municipal Discharge Permits Division	410-537-3671
Personnel - MDE	OSA	Office of Human Resources	410-537-3100

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Pesticides - Water Quality	WSA	Environmental Assessment and Standards Program	410-537-3965
Pesticides – Application	MDA	Maryland Department of Agriculture, Pesticide Regulation Section	410-841-5710
Pesticides – Disposal	LMA	Solid Waste Program	410-537-3356
Petty Cash and Working Fund - MDE	OSA	Office of Fiscal Services	410-537-3132
Pfiesteria	WSA	Field Services Program - Annapolis	443-482-2702
Phosphate Ban	WSA	Discharge Permit Program	410-537-3635
Photochemical/Grid Modeling	ARA	Air Quality Planning	410-537-4219
Photographic Waste	LMA	Solid Waste Program	410-537-3356
Phragmites (Phragmites)	WSA	Industrial Discharge Permits	410-537-3323
Phytoplankton Monitoring	WSA	Water Quality Protection and Restoration Program	443-482-2731, 2732 (24 hrs) 1-877-224-7229
Pier Construction	WSA	Tidal Wetlands Division	410-537-3571
Planning – Air	ARA	Air Quality Planning Program	410-537-4219
Planning – LMA/Waste	LMA	Solid Waste Program	410-537-3326
Planning – Water & Sewer	WSA	Water Resource Planning	410-537-3826
Point Source Database	WSA	Environmental Assessment and Standards Program	410-537-4172
Policy Coordination – MDE	OS	Office of the Secretary	410-537-3056
Pollution Prevention – Air	ARA	Air Quality Permitting Program	410-537-3230
Pollution Prevention - Water	WSA	Office of the Director	410-537-3567
Pollution Prevention – Hazardous Waste	LMA	Waste Diversion and Utilization Program	410-537-3356
Power Lines	DNR	Power Plant Assessment Program	410-260-8668
Power Plant Emissions	ARA	Air Quality Compliance Program	410-537-3220
Press/Media Relations	OS/OC	Communications Office	410-537-3012
Prevention of Significant Deterioration	ARA	Air Quality Permits Program	410-537-3230
Preventive Maintenance-Radiological Health	ARA	Radiological Health Program	410-537-3193
Private Health Physicist Inspector License	ARA	Radiological Health Program	410-537-3193
Processing Facility – Solid Waste - Complaints	LMA	Solid Waste Program	410-537-3315
Processing Facility – Solid Waste - Permitting	LMA	Solid Waste Operations Division	410-537-3315
Products with Recycled Content – Procurement	LMA	Waste Diversion and Utilization Program	410-537-4142
Public Information Act Requests/FOIA - MDE Overall Coordination (Multi-administration Coordination)	OS/OC	Office of Communications	410-537-4120
Public Information Act Requests/FOIA - Water	WSA	Resource Planning and Utilization Division	410-537-3401
Public Information Act Requests/FOIA – Land	LMA	Technical Services and Operations Program	410-537-3422
Public Information Act Requests/FOIA – Air	ARA	Compliance Program	410-537-3220
Public Information Act Requests/FOIA – Science Services	WSA	WSA Coordinator (Water Quality Protection & Restoration Program)	410-537-3899
Public Hearings - LMA	LMA	Program Specific	410-537-3304
Public Hearings - Water	WSA	Wastewater Permits Program	410-537-3599
Public Hearings - Air	ARA	Air Quality Permits Program – Public Participation Coordinator	410-537-3230
Public Hearings - Water Quality Standards	WSA	Environmental Assessment and Standards Program	410-537-3965
Publications (review and departmental approval)	OS/OC	Communications Office	410-537-3003
Pumping Stations and Sewer hole Overflows	WSA	Compliance Program	410-537-3510
Purchasing – Procurement	OSA	Office of Procurement and Contract Management	410-537-3076

FUNCTION	*ADMIN.	UNIT	PHONE NO.
<b>R</b>			
Radiation Control Advisory Board (RCAB)	ARA	Radiological Health Program	410-537-3300
Radiation Machines	ARA	Radiological Health Program	410-537-3193
Radioactive Material Enforcement/Inspection	ARA	Radiological Health Program	410-537-3300
Radioactive Material Licensing	ARA	Radiological Health Program	410-537-3300
Radioactive Waste Disposal	LMA	Hazardous Waste Division	410-537-3356
Radioactive Material Spills/Emergencies	ARA	Radiological Health Program	410-537-3300 1-866-633-4686 (after hours)
Radiological Health	ARA	Radiological Health Program	410-537-3300
Radon	EPA		800-438-2474
Receptionist, Departmental	OSA	Office of the Director	410-537-3000
Records Retention	OSA	Office of Central Services	410-537-4430
Reciprocity – Radioactive Material	ARA	Radiological Health Program	410-537-3300
Recycled Content of Products	LMA	Hazardous Waste Division	410-537-3314
Recycled Paper Content – Newsprint, Report	LMA	Hazardous Waste Division	410-537-3314
Recycling - Non-hazardous Waste	LMA	Hazardous Waste Division	410-537-3314
Recycling Antifreeze	MES	Maryland Environmental Service	800-473-2925
Recycling Plans	LMA	Hazardous Waste Division	410-537-3314
Recycling Waste Oil	MES	Maryland Environmental Service	410-974-7245
Recycling (Hazardous Waste)	LMA	Waste Diversion and Utilization Program	410-537-3356
Regional Greenhouse Gas Initiatives (RGGI)	ARA	Climate Change Program	410-537-4219
Regional Haze	ARA	Air Quality Planning Program	410-537-4219
Regulations – MDE Coordinator Overall			
Regulations – ARA	ARA	Air Quality Planning Program	410-537-4219
Regulations – LMA	LMA	Land and Materials Administration	410-537-3304
Regulations – Radiological Health	ARA	Radiological Health Program	410-537-3300
Regulations – Sediment & Stormwater	WSA	Sediment, Stormwater & Dam Safety Program	410-537-3543
Regulations – Water	WSA	Director's Office	410-537-3567
Regulatory Calendar	OS/OC	Office of Communications	410-537-4120
Rental Property Registration, Lead	LMA	Technical Services and Operations Program	410-537-4199
Resource Conservation and Recovery Act (RCRA)	LMA	Hazardous Waste Division	410-537-3314
Revolving Loan Fund	OS/OBIF	Water Quality Finance Administration	410-537-3980
Risk Assessment/Comparative Risk	WSA	Environmental Health Advisor	410-537-3851
Rubblefills - Approval, Permitting	LMA	Solid Waste Operations Division	410-537-3315
Rubblefills – Illegal - Complaints	LMA	Solid Waste Program – Compliance Division	410-537-3315
<b>S</b>			
Sampling - Sewage Treatment Plants Compliance	WSA	Compliance Program	410-537-3510
Sand Blasting	ARA	Compliance Program	410-537-3215
Sanitarians (Board)	MDH	Environmental Boards	410-764-3512
SARA 304/Emergency Release Notifications	LMA	Hazardous Waste Certifications/Manifests	410-537-3800
SARA 312/Tier II Information	LMA	Hazardous Waste Certifications/Manifests	410-537-3800
Sediment Control Training – Green Card Certification	WSA	Sediment, Stormwater and Dam Safety Program	410-537-3543
Sediment & Stormwater Plan Reviews	WSA	Sediment and Stormwater Plan Review Division	410-537-3563
Sediment Complaints - Non-Delegated Counties	WSA	Compliance Program	410-537-3510

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Sediment Control - Solid Waste/Landfills	LMA	Solid Waste Program	410-537-3315
Sediment Control (Sludge Application)	LMA	Solid Waste Program	410-537-3315
Septage - Community/ Complaints/ Enforcement/Hauling	WSA	Compliance	410-537-3510
Septic System Malfunctions	WSA	On-site Systems Division	410-537-3778
Sewage Spills	WSA	Compliance Program	410-537-3529
Sewage Treatment Plants – Compliance	WSA	Compliance Program	410-537-3510
Sewage – Land Application	WSA	Groundwater Discharge Permits Division	410-537-3778
Sewage Sludge Composting	LMA	BioSolids Division	410-537-3314
Sewage Sludge Permits	LMA	BioSolids Division	410-537-3314
Sewage Treatment Plants – Construction Permits	OS/OBIF	Water Quality Infrastructure Program	410-537-3767
Sewage Treatment Plants – Discharges	WSA	Compliance Program	410-537-3510
Sewage Sludge Complaints/Enforcement	LMA	Solid Waste Program – Compliance Division	410-537-3315
Sewage Treatment Plants – Odors	WSA	Compliance Program	410-537-3510
Sewage Treatment Plants – Funding	OS/OBIF	Water Quality Finance Administration	410-537-3857
Shellfish Harvesting - Closed Areas	WSA	Environmental Assessment and Standards Program	410-537-3608
Shore Erosion Control	WSA	Tidal Wetland Division	410-537-3571
Site Assessments	LMA	Land Restoration Program	410-537-3440
Site 104	WSA	Wetlands and Waterways Division	410-537-3745
Small Creeks & Estuaries (Projects – Funding)	OS/OBIF	Engineering and Capital Projects Program	410-537-3722
Small Business Administration, U.S.	SBA	Baltimore District Office	410-962-6195
Smoking Ban	DLLR	Labor Licensing & Regulations - Carolyn West	410-333-4184
Soil Erosion	WSA	Compliance Program	410-537-3510
Soil Testing	LMA	Land Restoration Program	410-537-3437
Solid Waste - County Solid Waste Management Plans	LMA	Waste Diversion Division	410-537-3314
Solid Waste - Municipal Landfills/Incinerators/ Transfer Stations/Processing Facilities - Permitting	LMA	Solid Waste Operations Division	410-537-3315
Special Medical Waste	LMA	Hazardous Waste Division	410-537-3356
State Clearinghouse – Land	LMA	Technical Services and Operations Program	410-537-3350
State Implementations Plans	ARA	Air Quality Planning Program	410-537-4219
State Master List	LMA	Land Restoration Program	410-537-3493
State Water Quality Advisory Committee (SWQAC)	WSA		410-537-3524
State Revolving Fund	OS/OBIF	Engineering Capital Projects Program	410-537-3024
Stormwater Management Complaints	WSA	Sediment, Stormwater and Dam Safety Program	410-537-3543
Stormwater Management Utilities	WSA	Sediment, Stormwater and Dam Safety Program	410-537-3543
Stormwater Permits – Industrial Activities	WSA	Industrial Discharge Permits Division	410-537-3323
Stormwater Permits – Municipal	WSA	Sediment, Stormwater and Dam Safety Program	410-537-3543
Stormwater Retrofit Projects – Funding	OS/OBIF	Engineering Capital Projects Program	410-537-3728
Stormwater – Technical Support	WSA	Sediment and Stormwater Plan Review Division	410-537-3563
Stormwater Retrofits - Financial Assistance	WSA	NPS Pollution Project Management Division	410-537-3728
Strategic Planning Waste	LMA	Waste Diversion Division	410-537-3314
Stressor Identification (Nontidal Streams)	WSA	TMDL Technical Development Program	410-537-3509
Stump Dumps – Complaints	LMA	Solid Waste Program – Compliance Division	410-537-3315
Stump Dumps – Permitted	LMA	Solid Waste Operations Division	410-537-3315
Superfund Sites – Federal	LMA	Land Restoration Program	410-537-3440
Superfund Sites – State	LMA	Land Restoration Program	410-537-3493
Surface Mine - Inspection/Complaints/Enforcement	LMA	Mining Program	410-537-3557
Surface Mine Permit (Non-Coal)	LMA	Mining Program	410-537-3557

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Surface Mine Licenses	LMA	Mining Program	410-537-3557
Sustainability	OS	Sustainability Program	410-537-4119
Swimming Pools - Discharge Water	WSA	General Permits	410-537-3323
Swimming Beach Closures	--	Local County Health Department	410-537-3965
Syringes - Illegally Discarded	--	Local Health Department	
Syringes – Disposal	LMA	Hazardous Waste Diversion	410-537-3356

## T

Telephones/Telecommunications - MDE	DOIT	DOIT – Service Desk	410-697-9700
Telephone Directory Recycling	LMA	Waste Diversion Division	410-537-3314
Tidal Wetland	WSA	Tidal Wetlands Division	410-537-3571
Tidal Wetlands Application Processing	WSA	Regulatory Services Coordination Office	410-537-3762
Timekeeping – MDE	OSA	Office of Fiscal Services	410-537-3135
Title V Operating Permits	ARA	Air Quality Permits Program	410-537-3230
Tires-Collection/Dumps/Fees/Haulers/Recycling/Disposal	LMA	Waste Diversion Division	410-537-3334
Tires – Clean Up	LMA	Waste Diversion and Utilization Program	410-537-3334
Total Maximum Daily Loads (TMDLs) Development	WSA	TMDL Technical Development Program	410-537-3699 410-537-3901 410-537-3688 410-537-3572
Toxic Inventory (Community Right to Know) - Chemical Listing	WSA	Hazardous Waste Certifications/Manifests	410-537-3800
Toxics/Air Pollutants	ARA	Air Quality Permits Program	410-537-3230
Toxics/Health Effects	WSA	Environmental Health Advisor	410-537-3851
Toxics/Industrial Waste/Materials	WSA	Industrial Discharge Permits Division	410-537-3323
Toxics/Water Quality	WSA	Environmental Assessments and Standards Program	410-537-3965
Training - Stormwater Management	WSA	Sediment, Stormwater & Dam Safety Program	410-537-3543
Training - Lead Abatement	LMA	Lead Poisoning Prevention Program	410-537-3825
Training – ARA	ARA	Compliance Program	410-537-3231
Training – In-House for MDE Employees	OSA	Office of Human Resources	410-537-3100
Training - Water & Wastewater Utilities	WSA	Office of Environmental Boards	410-537-3167
Transfer Stations - Solid Waste Permits	LMA	Solid Waste Operations Division	410-537-3315
Travel Reimbursement – MDE	OSA	Office of Fiscal Services	410-537-3132

## U

UECA (Uniform Environmental Covenants Act)	LMA	Land Restoration Program	410-537-3437
Underground Injection Control	WSA	Groundwater Discharge Permits Division	410-537-3778
Underground Storage Tank Cleanup Fund	LMA	Technical Services and Operations Program	410-537-3126
Underground Storage Tank – Hazardous Waste	LMA	Oil Control Program	410-537-3442
Underground Storage Tanks Registration/ Installer, Certificates	LMA	Oil Control Program	410-537-3442
Underground Storage Tank Regulations	LMA	Oil Control Program	410-537-3442
Unemployment Insurance - MDE Employees	OSA	Office of Human Resources	410-537-3100
Uniform Environmental Covenants Act (UECA)	LMA	Land Restoration Program	410-537-3437
United States Coast Guard Yard-Curtis Bay-NPL Clean-up	LMA	Land Restoration Program	410-537-3440
Universal Waste Regulations	LMA	Resource Management Program	410-537-3314
Used Oil Filters – Disposal (Household/Do-It-Yourself)	LMA	Waste Diversion Division	410-537-3314
Used Oil Filters – Disposal (Businesses)	LMA	Oil Control Program	410-537-3442

FUNCTION	*ADMIN.	UNIT	PHONE NO.
<b>V</b>			
Vehicle Certification - Hazardous or Medical Waste	LMA	Technical Services and Operations Program	410-537-3400
Vehicle Emissions Inspection Program-General	ARA	Mobile Sources Program	410-537-3270
Vehicle Emissions Inspection Program – Vehicle Test Date Extension Requests	MVA		800-950-1682 410-768-7000
Vehicle Emissions Tests/Data Reports	ARA	Mobile Sources Program	410-537-3270
Veterinary X-ray Machines Inspection & Registration	ARA	Radiological Health Program	410-537-3193
Volatile Emissions - Filling Auto Tanks	ARA	Air Quality Compliance Program	410-537-3215
Voluntary Cleanup Program/Brownfield's (VCP)	LMA	Land Restoration Program	410-537-3493
Volunteer Program	OSA	Leadership Development Program	410-537-3086
<b>W</b>			
Warehouse/Receiving - MDE	OSA	Office of Central Services	410-537-3792
Warehouse/Supply Store	OSA	Office of Central Services	410-537-3792
Waste Oil Burning Approvals	ARA	Air Quality Permits Program	410-537-3230
Wastewater Projects - Funding	OS/OBIF	Water Quality Finance Administration	410-537-3722
Wastewater Treatment Plants (see "Sewage Treatment Plants")	LMA	BioSolids Division	410-537-3314
Water Appropriations Permits	WSA	Water Supply Program	410-537-3591
Water Conservation Projects	WSA	Water Supply Program	410-537-3702
Water Distribution Construction Permits	WSA	Water and Wastewater Engineering Program	410-537-3767
Water Management and Development	WSA	Water Supply Program	410-537-3702
Water Odor, Color, & Algae Investigations	WSA	Water Quality Protection and Restoration Program	443-482-2731, 2732 (24hrs) 1-877-224-7229
Water & Sewer Planning	WSA	Project Development and Tracking Division	410-537-3721
Water & Sewer Construction Permits	WSA	Water and Wastewater Engineering Program	410-537-3767
Water Quality Certifications – General	WSA	Wetlands & Waterways Program	410-537-3745
Water Quality Certifications – Tidal	WSA	Tidal Wetlands Division	410-537-3571
Water Quality Certifications – Nontidal	WSA	Nontidal Wetlands & Waterways Division	410-537-3745
Water Quality Grant and Loan Fund	OS/OBIF	Water Quality Infrastructure Program	410-537-3574
Water Quality Monitoring	WSA	Field Services Program - Annapolis	1-433-482-2702
Water Quality Revolving Loan Fund	OS/OBIF	Water Quality Financing Administration	410-537-3119
Water Quality Standards	WSA	Environmental Assessment and Standards Program	410-537-3965
Watershed Modeling	WSA	TMDL Technical Development Program	410-537-3699
Water Supply (Community) - Enforcement	WSA	Water Supply Program	410-537-3702
Water Supply - Inspections/Compliance/Emergency Response	WSA	Water Supply Program	410-537-3702
Water/Sewer Planning	WSA	Water Resource Planning	410-537-3860
Water Supply Projects – Funding	OS/OBIF	Engineering and Capital Projects Program	410-537-3714
Water Supply - Well-head Protection	WSA	Water Supply Program	410-537-3714
Water & Wastewater Operators (Board)	WSA	Environmental Boards	410-537-3167
Water & Wastewater Utilities - Training and Tech. Assist.	WSA	Office of Program Development and Business Services	410-537-3167
Watershed Implementation Plan	WSA	Water Quality Protection & Restoration Program	410-537-3572
Waterway Construction	WSA	Waterways Program	410-537-3745
Well Construction	WSA	Onsite Systems Division	410-537-3778
Well Drillers (Board)	WSA	Environmental Boards	410-537-3644

FUNCTION	*ADMIN.	UNIT	PHONE NO.
Wells – Private Well Depths	WSA	Onsite Systems Division	410-537-3784
Wells & Septic – Septic System Malfunctions	WSA	State Ground Water Permits Program	410-537-3778
Wells, Withdrawal from	WSA	Water Rights	410-537-3591
Wetlands (Nontidal)	WSA	Wetlands and Waterway Program	410-537-3751
Wetlands – Tidal and Nontidal Enforcement	WSA	Compliance Program	410-537-3510
Whole Effluent Toxicity Testing	WSA	Water Management Administration	410-537-3605
Wood Waste Recycling Permits	LMA	Solid Waste Operations Division	410-537-3315
Workers Right-to-Know	WSA	Environmental Assessment and Standards Program	410-537-3446
Workman's Compensation – MDE Employees	OSA	Office of Human Resources	410-537-3100

## X – Y

X-ray Machine Certification, Registration, Service Providers, Inspections, Preventive Maintenance	ARA	Radiological Health Program	410-537-3193
<b>Z</b>			
Zero-Emission Vehicles (ZEV)	ARA	Mobile Sources Program	410-537-3270

### **\*ADMINISTRATION ACRONYMS:**

ARA – Air and Radiation Administration (formerly Air and Radiation Management Administration)  
 LMA – Land and Materials Administration (formerly Land Management Administration)  
 OBIF – Office of the Budget and Infrastructure Financing  
 OC – Office of Communications  
 ODEI – Office of Diversity, Equity, and Inclusion  
 OEPR – Office of Emergency Preparedness and Response (formerly Office of Emergency Preparedness and Planning)  
 OIMT – Office of Information Management Technology  
 OLIA – Office of Legislative and Intergovernmental Affairs  
 OS – Office of the Secretary  
 OSA – Operational Services Administration  
 WSA – Water and Science Administration (formerly Water Management Administration)  
 DLLR – Maryland Department of Labor, Licensing and Regulation  
 DNR – Maryland Department of Natural Resources  
 DoIT – Department of Information Technology  
 EPA – Environmental Protection Agency  
 MDA – Maryland Department of Agriculture  
 MDH – Maryland Department of Health  
 MES – Maryland Environmental Services  
 MSP – Maryland State Police  
 MVA – Motor Vehicle Administration  
 OAG – Office of the Attorney General  
 OSHA – Occupational Safety and Health Administration  
 SBA – Small Business Administration, U.S.